

Albert Lea-Freeborn County  
Chamber of Commerce  
And  
Riverland Community College

Present:

**Date: February 7, 2012**

**Time: 8:30—4:00**  
**Riverland Community  
College**

To Register by fax:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Company

\_\_\_\_\_  
Phone

\_\_\_\_\_  
Email

\_\_\_\_\_  
Number attending

Additional Names:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Method of Payment:

Check to follow: \_\_\_\_\_

Please Invoice: \_\_\_\_\_

**Albert Lea-Freeborn County  
Chamber of Commerce**

2580 Bridge Avenue  
Albert Lea, MN 56007

Phone: 507-373-3938  
Fax: 507-373-0344  
E-mail: [alfccoc@albertlea.org](mailto:alfccoc@albertlea.org)

# ICEBERGS, VISIONS, AND MAPS!

by

## Mary Laeger-Hagemeister

Come explore what ice bergs, visions, and maps have to do with cultural identity and diversity and the impact on successful business transactions. This experiential workshop will be a chance to learn more about your own cultural identity while discovering cultural patterns and styles from around the globe and mining gems for working effectively across cultural differences.



This session will be an opportunity to learn about yourself, learn with others, and identify resources available to help you to be more effective working with multicultural customers.



Participants will:

- Identify the impact of cultural proficiency and economic impact for businesses
- Identify value preferences and differences and how these relate to human interaction.
- Learn and practice different cultural communication styles
- Identify the mapping software of our minds

Chamber Members in  
good standing:

\$149.00 per person  
Two or more per com-  
pany \$129.00 each

Non-Member Tuition:

\$169 per person  
Two or more per com-  
pany

Mary-Laeger-Hagemeister has spent her career living and working with diverse populations in the United States, from the plains of the Midwest to inner city on the East Coast and the Mountains of the Appalachia. Her adult students have included incarcerated individuals, people in poverty, people in the mental health facility, Immigrants, GED students, business leaders and educators. Mary recently completed her Ph.D. at the University of Minnesota. Her dissertation is titled "Social capital networking and immigration populations in rural Minnesota." Mary is a consultant with L-H Consulting whose mission statement is "Working to Build Inclusive Communities." Mary is also actively engaged as a volunteer in her community through a variety of organizations. To learn more about Mary you can go to her website: [www.l-hconsulting.com](http://www.l-hconsulting.com)



**Albert Lea-Freeborn County  
Chamber of Commerce**

**Riverland**  
COMMUNITY COLLEGE  
A Technical & Community College

**For more information or to register by phone or e-  
mail contact the Chamber at 507\*373\*3938 or  
[alfccoc@albertlea.org](mailto:alfccoc@albertlea.org)**